

## Terms and Conditions

**Billing & Recurring Payments.** When you begin your Bliss Yoga Membership, you will be asked to provide a Payment Method that will authorize Bliss Yoga, LLC dba Bliss Yoga Studio to receive payment for your monthly membership at the current rate, as well as any additional services related to your membership. You acknowledge that billing amount may vary from month to month based on, but not limited to, discounts from limited promotions, member gift cards, and/or changes in your membership plan. You authorize Bliss Yoga, LLC dba Bliss Yoga Studio to charge your preferred Payment Method for all of your membership services each month.

**Price Changes.** We reserve the right to adjust pricing for our services, or any components thereof, in any manner and at any time as we may determine in our sole and absolute discretion. Any price changes to your service will take effect following email notice to you.

**Billing Cycle.** The membership fee for our service will be billed at the beginning of the paying portion of your membership, and each month thereafter unless and until you cancel your membership, or elect to freeze your membership per the below "Freeze Policy". Per this billing cycle, we will automatically bill your Payment Method each month on the calendar day corresponding to the initial commencement of your paying membership.

We reserve the right to change the timing of our billing, in particular as indicated below, if your Payment Method has not successfully settled. In the event that your paid membership began on a day not contained in a given month, we may bill your Payment Method on a day in the applicable month or such other day as we deem appropriate. For example, if you started your membership or became a paying member on January 31<sup>st</sup>, your next payment date would be February 28<sup>th</sup>, and your Payment Method would be billed on that date. Your renewal date may change due to changes in your membership. Billing shall indicate a charge, debit, or other payment clearance as applicable, against your Payment Method. Unless otherwise stated differently, month or monthly refers to your billing cycle. Membership fees are fully earned upon payment.

**No Refunds.** PAYMENTS ARE NONREFUNDABLE AND THERE ARE NO REFUNDS OR CREDITS FOR PARTIALLY USED PERIODS. Following any cancellation, however, you will continue to have access to the service through the end of your current billing period. At any time, and for any reason, we may provide a refund, discount or other consideration to some or all of our members ["credits"]. The amount and form of such credits, and the decision to provide them, are at the sole and absolute discretion of Bliss Yoga Studio. The provision of a credit in one instance does not entitle you to credits in the future for similar instances, nor does it obligate us to provide credits in the future, under any circumstance.

**Payment Methods.** You may revise your Payment Method information by visiting our website, or doing so in person. If a payment is not successfully and immediately settled due to expiration, insufficient funds, or otherwise, and you do not properly update your Payment Method information or cancel your account (see "Cancellation Policy"), you remain responsible for any uncollected amounts and authorize us to continue billing the Payment Method, as it may be updated. This may result in a change to your payment billing dates.

**Cancellation.** You may cancel your Bliss Yoga Studio membership at any time. To cancel your membership, please go to <http://bliss-yogastudio.com/membership-cancellation-request/> and complete the request form. All cancellation requests must be made at least 14 days BEFORE your next billing cycle. A flat fee of \$30 will be charged for each month that is left on your current membership contract at the time of cancellation. If your membership level allows, you may freeze your membership instead of cancelling to avoid charges.

**Freeze Policy.** This policy only applies to those members on the 6-month or 12-month membership plan. After your first full month of membership, 6-month membership plans may freeze their membership for a maximum of 30 days. 12-month membership plans may freeze their membership for a maximum of 60 days. While your membership is frozen, your Payment Method will not be billed and your access to Bliss Yoga Studio services will not be available. To freeze your membership, please go to <http://bliss-yogastudio.com/membership-freeze-request/> and complete the request form. Requests must be submitted at least 14 days prior to your desired freeze date. If your membership is frozen for longer the allowed time, your request will not be eligible for processing and your Payment Method will continue to be billed monthly on the designated Billing Cycle.